#### **GVNW CONSULTING, INC.**



2270 LA MONTANA WAY (80918)
P.O. BOX 25969 (80936)
COLORADO SPRINGS, CO
TEL. 719.594.5800
FAX 719.594.5803
www.gvnw.com

June 25, 2015

#### REDACTED - FOR PUBLIC INSPECTION

VIA UPS and ECFS

Marlene H. Dortch, Secretary Federal Communication Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135,

05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, and requesting Confidential treatment for financial information pursuant to sections 0.457 and 0.459 of the Commission's rules. Before the Federal Communications Commission. Form 481 –

Carrier Annual Reporting Data Collection, 2015. WC 14-58, 11-42

Dear Ms. Dortch:

On behalf of New London Telephone Company ("New London"), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its "FCC Form 481 – Carrier Annual Reporting Data Collection" information pursuant to sections 54.313 and 54.422 of the Commission's rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the Missouri Public Regulatory Commission.

New London requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm New London. In addition, New London is requesting confidential treatment pursuant to sections 0.457 and 0.459 of the Commission's rules for the Five-Year Build-Out Plan Progress Report and Map that is required by section 54.313(a)(1) to be attached to this report.

In accordance with the Protective Order, two redacted copies marked "REDACTED – FOR PUBLIC INSPECTION" and one non redacted confidential version marked "CONFIDENTIAL – NOT FOR PUBLIC INSPECTION" are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at jushio@gvnw.com or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio Midwest Division Manager

cc: Mr. Charles Tyler, FCC Telecommunications Access Policy Division

(two copies, confidential)

# REDACTED – FOR PUBLIC INSPECTION ATTACHMENT – LINE 112 ATTACHMENT REDACTED IN ITS ENTIRETY

#### FCC Form 481 - Carrier Annual Reporting

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

	Data Collection Form	DACTED -1 OILT OBEIC IN	Jul	y 2013		
<010>	Study Area Code	421928				
		NEW LONDON TEL CO				
<015>	Study Area Name					
<020>	Program Year	2016				
<030>	Contact Name: Person USAC should contact with questions about this data	Bruce Steed				
<035>	Contact Telephone Number: Number of the person identified in data line <03	2085482345 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	bruce@directcom.com				
					54.313	54.422
ANNUA	L REPORTING FOR ALL CARRIERS				Completion Required	Completion Required
<100>	Service Quality Improvement Reporting		(complete attached worksh	ppt)	(check box whe	en complete)
				•	<b>√</b>	1
<210>	Outage Reporting (voice)	if no outages to report	(complete attached worksh	<i>ееі)</i> Г		
<300>		o line outages to report		L	✓	
\300>	Circumied Service Requests (Voice)					
<310>	Detail on Attempts (voice)					
	,					
				(attach descriptive do	cument)	
		-				
<320>	Unfulfilled Service Requests (broadband)	0		_		
				]		
<330>	Detail on Attempts (broadband)			ļ		111111
				(attach descriptive de	ocument)	
<400>	Number of Complaints per 1,000 customers (voi	re)		J		
<410>	Fixed 0.0					
<420>	Mobile 0.0					✓
<430>	Number of Complaints per 1,000 customers (bro	padband)			1	
<440>	Fixed					111111
<450>	Mobile 0.0					
<500>	Service Quality Standards & Consumer Protection	n Rules Compliance	(check to indicate certifica	tion)	✓	✓
	421928mo510.pdf					
<510>			(attached descriptive do	cument)	<b>✓</b>	<b>✓</b>
<600>	Functionality in Emergency Situations		(check to indicate certifica	tion)	✓	✓
	421928mo610.pdf					
			(attached descriptive docum	nent)	✓	✓
<610>						
<700>	Company Price Offerings (voice)		(complete attached works)	neet)		
<710>	Company Price Offerings (broadband)		(complete attached works)	neet)		7/////
<800>	Operating Companies and Affiliates		(complete attached works)	neet)		11111
	Tribal Land Offerings (Y/N)?	(if ye	es, complete attached worksl	neet)	<u> </u>	
<1000>	Voice Services Rate Comparability Certification	Ye	S			
	421928mo1010.pdf					
<1010>			(attach descriptive docum	ent)	✓	
<1100×	· Certify whether terrestrial backhaul options exi	st (Ves or No)	(if not shock to indicate	cortification)		*****
/TT00>	certary whether terrestrial backridul options ext	st (Yes or No)	(if not, check to indicate o	.erajicual011)		
<1110>			(complete attached works	heet)		
<1200>	Terms and Condition for Lifeline Customers		(complete attached works	heet)		✓
	Price Cap Carriers, Proceed to Price Cap Additio	nal Documentation Worksh	neet			
	Including Rate-of-Return Carriers affiliated with	n Price Cap Local Exchange				
<2000>			(check to indicate certificat			
<2005>	Pate of Potura Carriore Brossed to BOD & ddist	nal Documentation Marter	(complete attached worksh	ieet)		11111
<3000>	Rate of Return Carriers, Proceed to ROR Addition	nai Documentation Worksi	neet (check to indicate certificat	tion)	<b>/</b>	
<3005>		•	(complete attached worksh			

(complete attached worksheet)

(100) Se	(100) Service Quality Improvement Reporting		FCC Form 481
Data Co	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421928	
<015>	Study Area Name	NEW LONDON TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed	
<032>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no)	
<111>>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	00
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.		New London 4-7-2015.pdf, 421928mo112.pdf
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year	n /ear	Name of Attached Document
	service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		
<113>	Maps detailing progress towards meeting plan targets		Not Applicable
<1114>	Report how much universal service (USF) support was received		Not Applicable
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	service quality	Not Applicable
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage transmission in the USE was used to improve service coverage.	we service coverage	Not Applicable
<118>	Trow much (0.51) was used to improve service capacity and how support was used to improve Provide an explanation of network improvement targets not met	re service capacity	Not Applicable
	in the prior calendar year.		INOT Applicable

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

						<g> <h> <h> <h> <h <h=""> <h <h="" <h<="" th=""><th>že I</th><th>Resolution Procedures</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></h></g>	že I	Resolution Procedures											
						\$	ige ole s	(Yes / No) Resc											
						<e>&gt;</e>	Service Outage Description (Check	all that apply)											
						>	911 Facilities Affected	(Yes / No)											
	EL CO			ext.	com.com	<c2></c2>	Total Number of	Customers											
421928	NEW LONDON TEL CO	2016	Bruce Steed	.0> 2085482345 ext.	30> bruce@directcom.com	<c1></c1>	Number of Customers Affected												
			data	in data line <03	in data line <03	 b4>	Outage End Time												
			t regarding this	rson identified	rson identified	<b3></b3>	Outage End Date												
			should contact	Number of per	Address of pe	 b2>	Outage Start Outage Start Date Time												
de	me		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	 b1>	Outage Start Date												
Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telep	Contact Email.	<a>&gt;</a>	NORS Reference Number			_									
<010>	<015>	<020>	<030>	<032>	<039>	<220>	_												

(700) Prie Data Coll	(700) Price Offerings in Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Data				70 10 10	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	3 Control No. 3060-0819
<010>	Study Area Code	ode .			421928				
<015>	Study Area Name	ame			NEW LONDON	TEL CO			
<020>	Program Year				2016				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	d contact regard	ling this data	Bruce Steed	T.			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ide	entified in data line <	:030> 2085482345 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line	ess of person id	entified in data line	<030> bruce@directcom.com	stcom.com			
7101/		مال مستديل ممنيسوي ادم	0		L				
<701>	Kesidential Ld Single State-w	residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ective Date Service Charge	7/1	1/1/2015				
	'								
<703>	<a1></a1>	<a2></a2>	<a3></a3>	 b1>	<bs></bs> <bs></bs>       <br< td=""><td> </td><td> b4&gt;</td><td>&lt;</td><td>&lt;0&gt;</td></br<>	 	 b4>	<	<0>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
					See at	See attached worksheet	:		
					)				

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	<010> Study Area Code	421928
<015>	<015> Study Area Name	NEW LONDON TEL CO
<020>	<020> Program Year	2016
<030>	<030> Contact Name - Person USAC should contact regarding this data	Bruce Steed
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	<030> bruce@directcom.com

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }												
<q3></q3>	Usage Allowance (GB)												
<d2></d2>	Broadband Service - Upload Speed (Mbps)												
<d1></d1>	Broadband Service - Download Speed (Mbps)					+c							
< <b>&gt;&gt;</b>	Total Rate and Fees					See attached worksheet							
 	State Regulated Fees					See attach	000 000						
 b1>	Residential Rate												
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>		<u> </u>	<u>.</u>										

(800) Op Data Col	(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
96	والمدار المدمد والمال	0.00		
<010>		WALDES	Ç Ç	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed		
<032>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.	т.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com	om.com	
<810>	Reporting Carrier New London Telephone			
<811>				
<812>	l I			
<813>	<a1></a1>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
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(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	421928
<015> Study Area Name	NEW LONDON TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035> Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to \$ 54.313(a)(9) includes:  921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. 922> Feasibility and sustainability planning; 923> Marketing services in a culturally sensitive manner; 924> Compliance with Rights of way processes 925> Compliance with Eacilities Siting rules 926> Compliance with Environmental Review processes 927> Compliance with Cultural Preservation review processes 928> Compliance with Tribal Business and Licensing requirements.	Select Yes or No or Not Applicable

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421928
<015>	Study Area Name	NEW LONDON TEL CO
<020>		2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<032>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	sdo

(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers	July 2013

	876174	NEW LONDON TEL CO	2016	Bruce Steed	ZU05\$402345 EXL.	bruce@directcom.com
<010> Study Area Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030> $\frac{\mathrm{Br}}{2}$	<039> Contact Email Address - Email Address of person identified in data line <030>	īg
<010	<015	<020	<030	<035	<035	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

						_	
		Name of Attached Document(s) Listing Required Information				nformation .s, and n the	
Incremental Connect America Phase I reporting  2nd Year Certification {47 CFR § 54.313(b)(1)i}  > 3rd Year Certification {47 CFR § 54.313(b)(1)ii}	Attachment {47 CFR § 54.313(b)(1)ii}	Na	<ul> <li>Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}</li> <li>2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}</li> <li>2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}</li> <li>2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}</li> <li>2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}</li> </ul>	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5 5th year Broadband Service Certification 6 Interim Progress Certification	Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	· Interim Progress Community Anchor Institutions
<2010> <2011a>	<2011b>		<2012><2013><2014><2014>	<2016>	<2017> <2018> <2019>	<2020>	<2021>

Name of Attached Document(s) Listing Required Information

	BEDACTED FOR PURI IC INSPECTION
(3000) Rate Of Return Carrier Additional Documentation	FCC FORM 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	423 2028
<015>	Study Area Name	NEW LONDON TEL. CO
<020>	Program Year	4
<030>	Contact Name - Person USAC should contact regarding this data	Brice Steed
<032>		
<039>	Contact Email Address - Email Address of person identified in data line <u3u></u3u>	Pruce@directcom.com
CHECK	the boxes below to note compliance on its five year service quality plan (pursuan CFR§ 54.313(f)(2). I further certify that th	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.20(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)}	
(3011)	Name of Attached Document Listing Required In Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 1/2 contains the required information pursuant to sses of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)}	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS amnual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please (3015)	s check these boxes to confirm that the attached document(s), on line 3017 Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
(3016)	_	h Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
(3018)	If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	rmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
(3021)	Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit	olic accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to $\S$ 54.313( $\S$ )(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)		
(3024)	public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet. Income Statement and Statement of Cash Flows	The Flows
		421928M03026.pdf

Name of Attached Document Listing Required Information

(3026) Attach the worksheet listing required information

	NEW CIEB I OF COLOR
(3000) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0815
	July 2013

421928 NEW LONDON TEL CO 2016 1 contact regarding this data Bruce Steed er of person identified in data line <030> 2085482345 ext.	ONDON TEL CO Steed 182345 ext.
--	--------------------------------

Financial Data Summary	(3027) Revenue	(3028) Operating Expenses	(3029) Net Income	(3030) Telephone Plant In Service(TPIS)	(3031) Total Assets	(3032) Total Debt	(3033) Total Equity	(3034) Dividends

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	421928
<015>	Study Area Name	NEW LONDON TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: NEW LONDON TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/11/2015

Printed name of Authorized Officer: Garrin Bott

Title or position of Authorized Officer:  $^{ ext{General Manager}}$ 

Telephone number of Authorized Officer: 2085482345 ext.

Study Area Code of Reporting Carrier: 421928 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421928
<015>	Study Area Name	NEW LONDON TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

	is authorized to submit the information reported on behalf of the reporting car my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorised data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this	can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

	Certification of Age	nt Authorized to File Annual Reports for CAF or LI Recipients	on Behalf of Reporting Carrier
		uthorized to submit the annual reports for universal service support reciphe reporting carrier; and, to the best of my knowledge, the information r	
Name	of Reporting Carrier:		
Name	of Authorized Agent or Employee of Agent:		
Signat	cure of Authorized Agent or Employee of Agent:		Date:
Printe	d name of Authorized Agent or Employee of Age	nt:	
Title o	or position of Authorized Agent or Employee of Ag	ent	
Telephone number of Authorized Agent or Employee of Agent:			
Study	Area Code of Reporting Carrier:	Filing Due Date for this form:	
	Persons willfully making false statements on this	orm can be punished by fine or forfeiture under the Communications Act of 1934, 18 of the United States Code, 18 U.S.C. § 1001.	, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

(700) Pric Data Colle	(700) Price Offerings i Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Rate Dat	o o				FC O Ju	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	Control No. 3060-0819
<010>	Study Area Code	Code				421928				
<015>	Study Area Name	Name				NEW LONDON TEL CO	TEL CO			
<020>	Program Year	ar				2016				
<030>	Contact Nar	Contact Name - Person USAC should contact regarding this data	should cc	ıntact regardi	ng this data	Bruce Steed				
<032>	Contact Tel	ephone Number -	Number	of person ide	Contact Telephone Number - Number of person identified in data line <030>	:030> 6086645455 ext.	ext.			
<039>	Contact Em	ail Address - Email	Address	of person ide	Contact Email Address - Email Address of person identified in data line <	<030> bruce@directcom.com	tcom.com			
<701>	Residential   Single State	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ge Effecti Local Sen	ve Date /ice Charge	1/1	1/1/2015				
<703>										_
	<a1>&gt;</a1>	<a2></a2>		<a3></a3>	<	<	<	                                  	<	<b>\$</b>
	State	Exchange (ILEC)		SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
	MO	New London, MO	-		FR	14.0	0.0	0.02	0.0	14.02

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

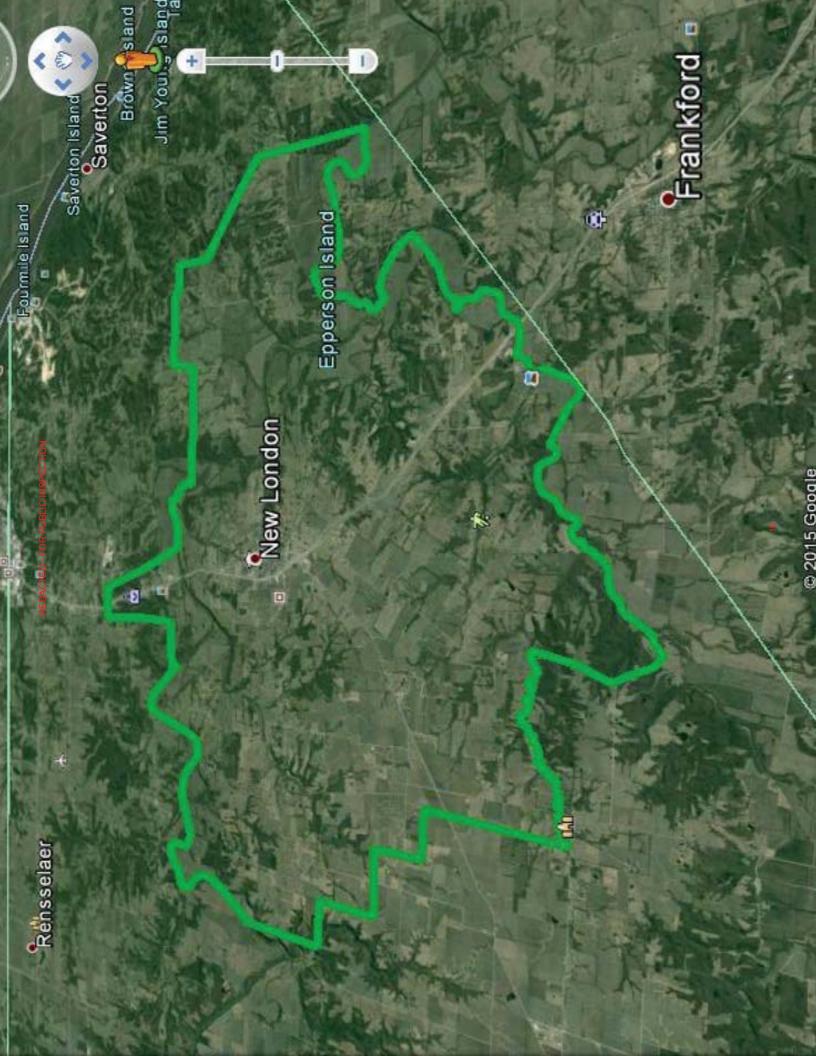
<015>	Study Area Name	Name			NEW LONDON TEL CO	00				
<020>	Program Year	ear			2016					
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Bruce Steed					
<032>	Contact Tel	Contact Telephone Number - Number of person identified in data line <030>	ber of person identif	ied in data line <030>	. 6086645455 ext					
<039>	Contact En	Contact Email Address - Email Address of person identified in data line <030>	ress of person identi	fied in data line <030:	> bruce@directcom.com	n.com				
<711>	<a1></a1>	<a2></a2>	 	<bs></bs>	<c> <d1></d1></c>	<d2></d2>	<q3></q3>		<d4>&gt;</d4>	
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - ' Download Speed (Mbps)	Broadband Service - Broadband Service Usag Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}	
	MO	New London, MO	49.95	0.0	49.95	6.0	0.512	666666	Other, No Rate Limits	
	MO	New London, MO	59.95	0.0	59.95	12.0	0.512	666666	Other, No Rate Limits	
	MO	New London, MO	59.95	0.0	59.95	15.0	0.512	666666	Other, No Rate Limits	

**New London Telephone Company** 

State: MISSOURI

Study Area: 421928

Five Year Service Quality Improvement Plan Progress Report





New London Telephone understands and complies with the Missouri Public Utilities Commission's *Telephone Customer Relations Rules*, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law and the Telecommunications Act of 1988, with regards to service. These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

Pursuant to 47 C.F.R. § 54.313(a)(6) and/or 47 C.F.R § 54.422(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) New London Telephone meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to New London Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with XX hours of emergency power service. In addition, New London Telephone's field electronics have XX hours of back-up power by use of fixed/mobile generators and batteries. New London Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. New London Telephone also has XX redundant paths within its network to provide for the capability to reroute traffic. New London Telephone has equipped its remote offices/and or field gear with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. New London Telephone is capable of managing traffic spikes resulting from emergency situations.

Response to Line 1000 New London Telephone Company Study Area 421928

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) New London Telephone Company ("NL") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. NL's current total local end-user rate of \$22.33 (which includes a local fee of \$0.75, mandated state fees of \$0.08 and mandatory extended are service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order.  $^2$ 

<sup>&</sup>lt;sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

#### NEW LONDON TELEPHONE COMPANY LIFELINE ASSISTANCE PROGRAM

The Lifeline Assistance Program is a plan that assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies to a single telephone line at the applicants principal place of residence. Qualified applicants monthly local exchange service rate may be reduced by up to \$15.75.

Eligibility will be based on participation in a qualifying program. For more information about Lifeline Assistance you may contact us at 573-885-4921, or visit our website http://www.missouricom.com.

You must prove eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in a qualifying program.

Benefits take effect when proof of eligibility is received and verified through the National Lifeline Accountability Database (NLAD). Benefits will be discontinued when you no longer participate in the qualifying program or do not provide proof of eligibility when requested. Customers no longer eligible must notify their service provider.

eligible must notity their service provider.

Being a Lifeline customer does not protect you from being disconnected if you fall to pay your telephone bill.

Lifeline discounts cannot be applied to an outstanding balance owed to your phone company Lifeline can only be applied to ONE telephone line per household.

#### NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES

CONSOLIDATED FINANCIAL STATEMENTS (With unconsolidated amounts for 2013)

DECEMBER 31, 2014

# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATED FINANCIAL REPORT DECEMBER 31, 2014

(With unconsolidated amounts for 2013)

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#### INDEPENDENT AUDITOR'S REPORT

To the Board of Directors New Florence Telephone Company New Florence, Missouri

We have audited the accompanying consolidated financial statements of New Florence Telephone Company (a Missouri corporation) and Subsidiaries, which comprise the consolidated balance sheet as of December 31, 2014, and the related consolidated statements of income, stockholder's equity and cash flows for the year then ended, and the related notes to the financial statements. We have also audited the accompanying financial statements of New Florence Telephone Company, which comprise the balance sheet as of December 31, 2013, and the related statements of income, retained earnings, stockholder's equity, and cash flows for the year then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United State of America and the standards applicable to the financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error

#### Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An

audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of New Florence Telephone Company and Susidiaries at December 31, 2014, and the results of its operations and its cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, the 2013 financial statements present fairly, in all material respects, the financial position of New Florence Telephone Company as of December 31, 2013, and the results of its operations, stockholder's equity, and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### **GAO** Reporting

In accordance with Government Auditing Standards, we have also issued a report dated April 4, 2015, on our consideration of New Florence Telephone Company and Subsidiaries' internal control over financial reporting, and our tests of their compliance with certain provisions of laws, regulations, contracts and grant agreements. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards and should be read in conjunction with this report in considering the results of our audits.

Brigham City, Utah

iggurs + Co., PC

April 4, 2015

#### REDACTED - FOR PUBLIC INSPECTION NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES

#### CONSOLIDATED BALANCE SHEET DECEMBER 31, 2014

(With unconsolidated financial statements for 2013)

2014

2013

#### **ASSETS**

Current assets

Cash and cash equivalents
Due from subscribers and agents, less
allowance for doubtful accounts of \$13,150
and \$350
Accounts receivable-affiliates
Materials and supplies

Total current assets

Other assets

Deferred income taxes

Unamortized loan costs
Goodwill

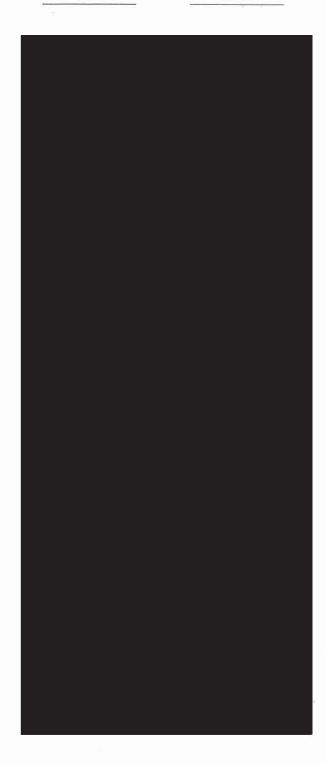
Prepaid expenses

Total other assets

Property, plant, and equipment
Operating plant:
Plant under construction
Plant in service
Accumulated depreciation
Total operating plant
Non-operating plant:
Telephone plant acquisition adjustment
Accumulated amortization
Non-regulated plant in service
Accumulated depreciation
Total non-operating plant

Total property, plant, and equipment

Total assets



#### REDACTED - FOR PUBLIC INSPECTION NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATED BALANCE SHEET (Continued) **DECEMBER 31, 2014**

(With unconsolidated financial statements for 2013)

2014

2013

#### LIABILITIES AND STOCKHOLDERS'

**EQUITY** 

Current liabilities

Accounts payable

Accounts payable-affiliates

Customer deposits

Accrued expenses

Income tax payable

Current portion of long-term debt

Total current liabilities

Long-term liabilities

Deferred income taxes

Long-term debt, net

Total long-term liabilities

Total liabilities

Stockholders' equity

Common stock, no par value, 600 shares

authorized, 100 issued and outstanding

Additional paid in capital

Retained earnings

Treasury stock, 177 shares, recorded at cost

Total stockholders' equity

Total liabilities and stockholders' equity



The accompanying notes are an integral part of these financial statements.

### NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATED STATEMENT OF INCOME FOR THE YEARS ENDED DECEMBER 31, 2014

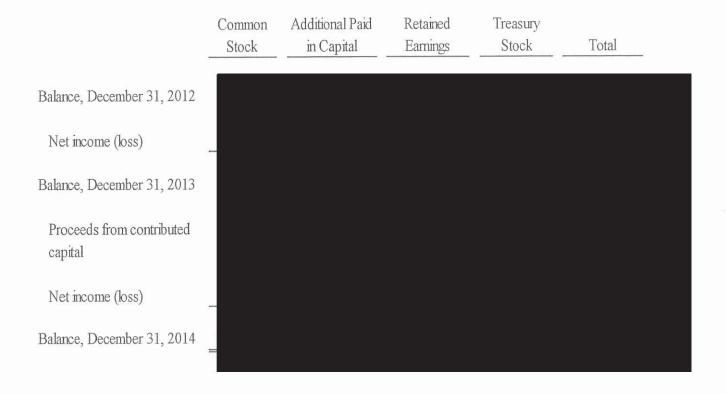
(With unconsolidated financial statements for 2013)

2014 2013 Operating revenue Local network Network access Billing and collection Miscellaneous Total operating revenue Operating expenses Plant specific Plant nonspecific Customer operations Corporate operations Depreciation Total operating expenses Operating taxes Income taxes (benefit) Other operating taxes Total operating expenses and taxes Operating income (loss) Non-operating revenue (expense) Other income (loss) Non-regulated income (expense) Income taxes (expense) benefit Non-operating income (loss) Net income (loss) before fixed charges Fixed charges

The accompanying notes are an integral part of these financial statements.

Net income (loss)

# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY FOR THE YEAR ENDED DECEMBER 31, 2014 (With unconsolidated financial statements for 2013)



## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATD STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2014

(With unconsolidated financial statements for 2013)

2014

2013

Cash flows from operating activities

Net income (loss)

Adjustments to reconcile net income to net cash provided (used) by operating activities

Depreciation and amortization on non-regulated

property

Amortization of loan costs

Depreciation and amortization

Deferred taxes

Bad debt reserve

Changes in assets and liabilities

Due from customers and agents

Accounts receivable-affiliates

Materials and supplies

Prepaid expenses

Accounts payable

Accounts payable-affiliates

Customer deposits

Accrued expenses

Income tax payable

Net cash provided (used) by operating activities

Cash flows from investing activities

Purchase of goodwill

Purchase of capital items

Purchase of non-regulated assets

Purchase of investments in affiliates

Net cash provided (used) by investing activities



# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATED STATEMENT OF CASH FLOWS (Continued) FOR THE YEAR ENDED DECEMBER 31, 2014

(With unconsolidated financial statements for 2013)

Cash flows from financing activities
Payments of long-term debt
Payments on short-term shareholder loans
Proceeds from issuance of long-term debt
Payment of loan costs
Proceeds from contributed capital

Net cash provided (used) by financing activities

Net increase (decrease) in cash and cash equivalents

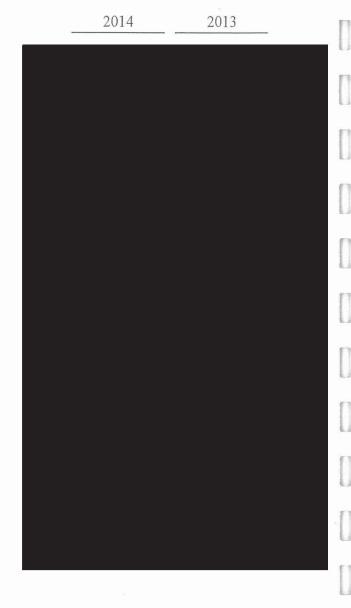
Cash and cash equivalents, beginning
Cash from purchase of affiliated companies

Cash and cash equivalents, ending

Cash paid during the year for:

Interest

Income taxes



# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014

#### NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014



# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014 (With unconsolidated financial statements for 2013)

# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014



## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014



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## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014



## REDACTED - FOR PUBLIC INSPECTION NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014



# NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014 (With unconsolidated financial statements for 2013)



### REDACTED - FOR PUBLIC INSPECTION NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014 (With unconsolidated financial statements for 2013)



## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2014





#### INDEPENDENT AUDITOR'S REPORT ON SUPPLEMENTAL INFORMATION

Board of Directors New Florence Telephone Company and Subsidiaries New Florence, Missouri

Our report on our audit of the consolidated financial statements of New Florence Telephone Company and Subsidiaries, for the year ended December 31, 2014, appears on pages 1-2. That audit was made for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The supplemental information consisting of the consolidating balance sheet at December 31, 2014, and consolidating statements of income and retained earnings, and cash flows of New Florence Telephone Company and Subsidiaries for the year then ended is presented for purposes of additional analysis of the 2014 consolidated financial statements, rather than to present financial position, results of operations, and cash flows of the individual companies. Such information has been subjected to the auditing procedures applied in the audits of the consolidated financial statements, and in our opinion, is fairly stated in all material respects in relation to the consolidated financial statements taken as a whole.

Suggers + Co., PC Brigham City, Utah

April 4, 2015

## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATING BALANCE SHEET DECEMBER 31, 2014

New Florence Telephone

New London Telephone

Orchard Farm

The Stoutland

Company

Company

Telephone Company

Telephone Company

Eliminations

Total

**ASSETS** 

Current assets

## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATING BALANCE SHEET (continued) DECEMBER 31, 2014

 New Florence
 New London
 Orchard Farm
 The Stoutland

 Telephone
 Telephone
 Telephone

 Company
 Company
 Company
 Eliminations
 Total

LIABILITIES AND STOCKHOLDERS' EQUITY



#### NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATING STATEMENT OF INCOME AND RETAINED EARNINGS FOR THE YEAR ENDED DECEMBER 31, 2014

New Florence New London Orchard Farm The Stoutland
Telephone Telephone Telephone
Company Company Company Eliminations Total

## NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATING STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2014

New Florence	New London	Orchard Farm	The Stoutland		
Telephone	Telephone	Telephone	Telephone		
Company	Company	Company	Company	Eliminations	Total

Cash flows from operating activities

### REDACTED - FOR PUBLIC INSPECTION NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES CONSOLIDATING STATEMENT OF CASH FLOWS (continued) FOR THE YEAR ENDED DECEMBER 31, 2014

New Florence New London Orchard Farm The Stoutland Telephone Telephone Telephone Telephone Company Company Company Company Eliminations Total





INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

The Board of Directors New Florence Telephone Company and Subsidiaries New Florence, Missouri

We have audited the consolidated financial statements of New Florence Telephone Company and Subsidiaries as of and for the years ended December 31, 2014, and have issued our report thereon dated April 4, 2015. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.



